

FYI+



Building the Ideal Behavioral Health System Together

LC3 Collaborative

Community Partnership Meeting with Unite Us New Mexico

March 21, 2023



UNITE NEW MEXICO

AGENDA

I. 11:30-11:45 Welcome & Introductions (Spring Into Action! Door prizes)
II. 11:45-12:15 Breaking News!! Announcing partnership between LC3 & Unite Us
III. 12:15-12:45 Lunch & Self care with Special Guest, Colleen, Downtown Desert Yoga
IV. 12:45-1:00 Community Needs Survey, Dr. Wendy Chi

LC3 Team



Rose Ann Vasquez, MA
Project Manager



Logan Howard,
LMSW
FYI+, Manager
of Community
Impact



Shannon Hernandez
LC3 Community
Organizer



Raquel Cherem, LC3 Intern,
NMSU Public Health



Casey Combs, LC3 Intern,
NMSU Social Work

LC3 Collaborative: Our Aspiration

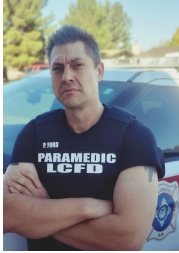


To build a behavioral health system that is inclusive, organized, centered on the individual and family, and is committed to advocating for and providing comprehensive mental health and substance use disorder services for people across Doña Ana County, New Mexico.



NOTE: Meetings in person happened prior to the pandemic

LC3 Board Leadership 2020-2023



Paul Ford, Mobile Integrated Healthcare Unit Coordinator, Las Cruces Fire Department



Melissa Ontiveros, Director of Thriving Families, Community Action Agency of Southern New Mexico
LC3 Board Chair



Jolene Martinez, Chief Operating Officer, Families and Youth Innovations Plus, Ex-officio



Kristin Drake, Director of Operations, Peak Behavioral Health Services

LC3 Board Leadership 2020-2022



Tenika Sosa-Gonzalez, RN,
CCBHC Program Director,
Families & Youth Innovations
Plus



Julie Molina, Service and Quality
Improvement Coordinator, Families
and Youth Innovations Plus



Judy Baca,
Director of Business Development
Mesilla Valley Hospital



Marianne Jimenez-Hernandez,
County Office Manager,
Investigations and In-Home
Services, New Mexico Children
Youth and Families Department
Protective Services

TIMELINE

2020 - Community Needs Assessment



Partnered with NMSU SOAR to design & distribute community-wide survey to collect qualitative data about existing behavioral health services

2021 Gap Analysis



Analyzed the gaps in the BH system and prioritized which needs we wanted to collectively address

2021 - Strategic Planning



Partnered with Tamarack Institute & Dr. Wendy Chi to develop a three-year strategic plan & develop the 'Ideal Behavioral Health System'

2021-2022 - Game Changer Action Teams

Formed Action Teams to develop service interventions that will address the gaps in the system

Ideal Behavioral Health System in Doña Ana County

CURRENT STATE

PREVENTION



Increase number of peer support workers



Increase coordination through centralized database



Increase self-care for youth and adults



Increase collaboration and coordination in BH using the collective impact strategy



Increase trainings for educators, first-responders, and community



Increase trainings on cultural competence



Increase awareness of services to community

RESPONSE



Increase triage of 911 calls



Decrease usage of hospital EDs through Crisis Triage Center



Increase crisis response through mobile crisis unit



Increase number of beds at Acute Inpatient Facilities



Increase number of beds at Residential Treatment Centers



Increase providers of outpatient services

- **Green:** In existence and improvements in progress
- **Yellow:** In existence but needs attention
- **Red:** High priority for this community
- Underline: LC3 is addressing this need

RECOVERY



Increase community services for youth and adults



Increase supportive services for housing, food, employment, transportation

An inclusive, educated system where partners work collaboratively

Integrated, trauma-informed, culturally competent, and organized from a population health perspective

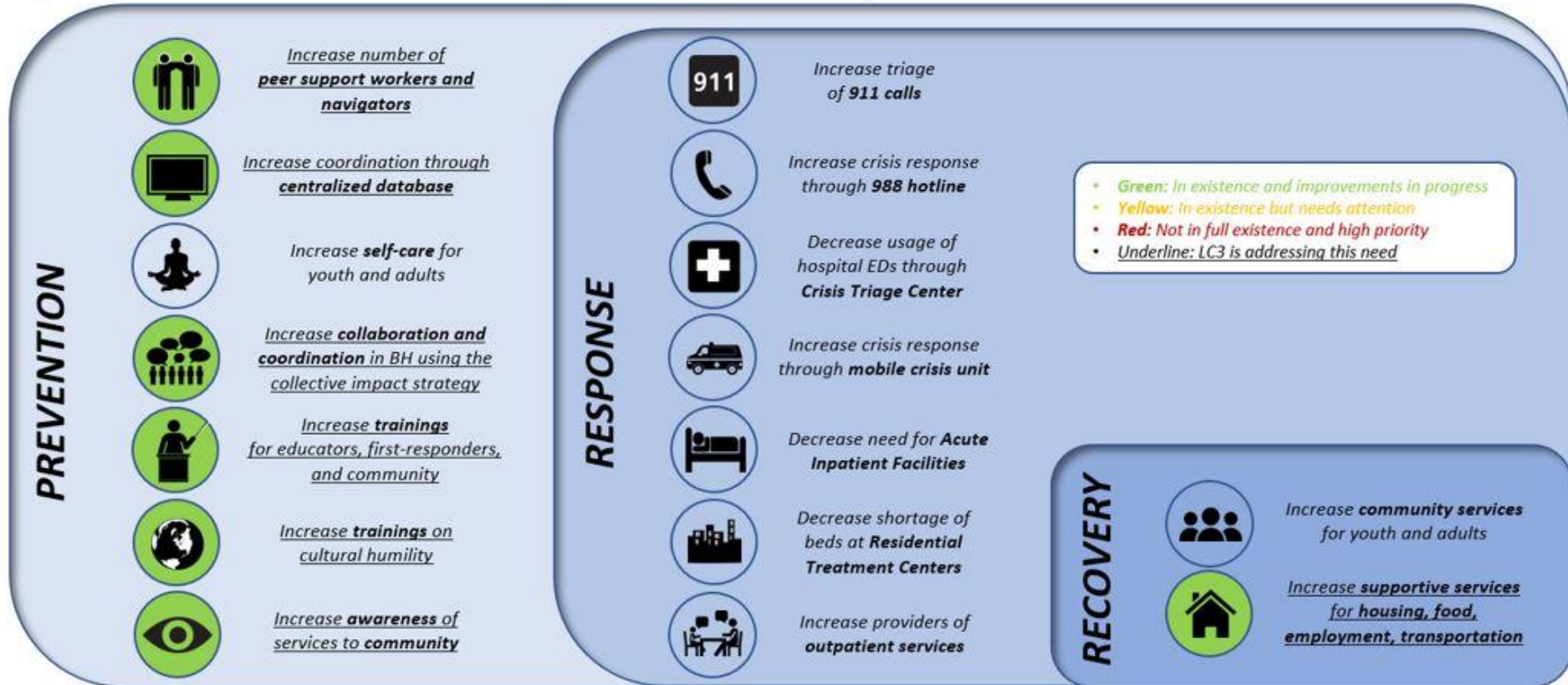
A system with clear cut, defined pathways, free of gaps, with multiple entry points across the system and facilitating access, screening, and discharge planning

Organized so that resources are available at every possible level (policy, program, procedure, and practice)

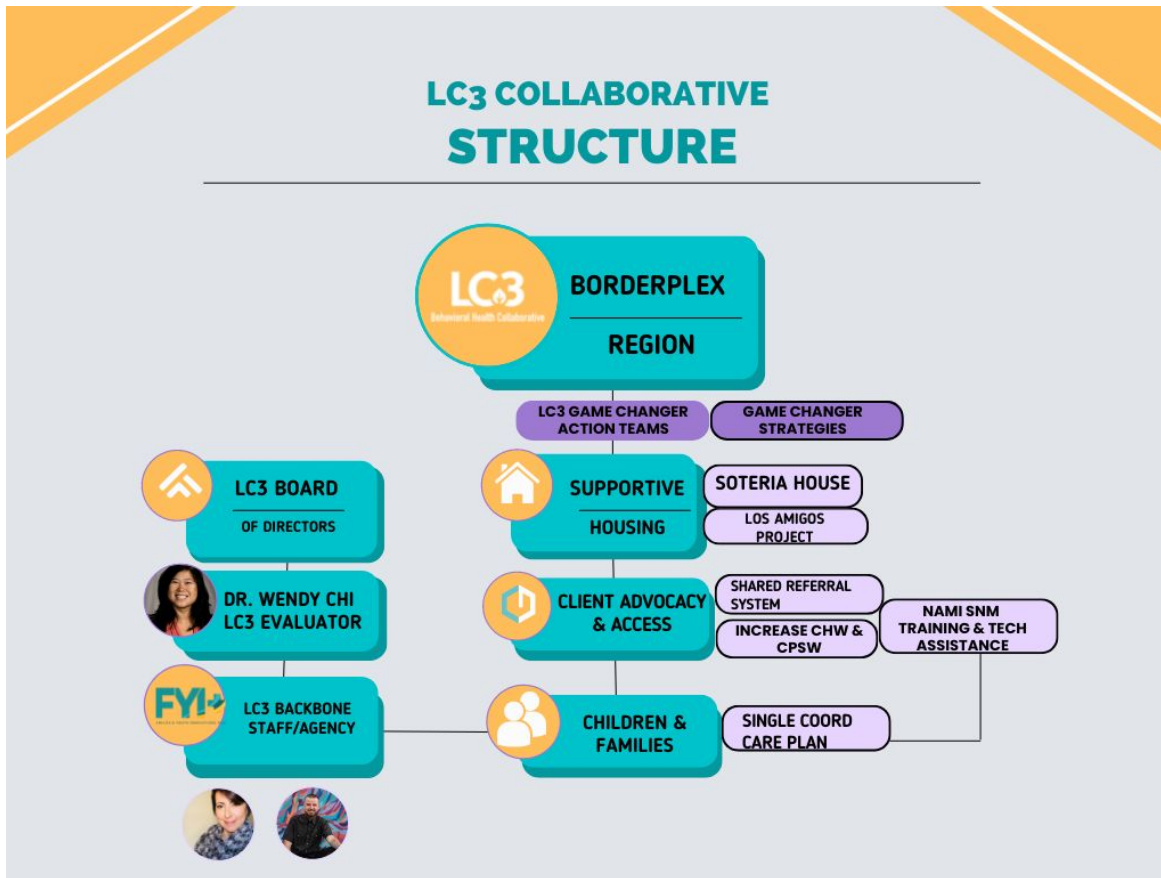
Client-driven, person-centered, recovery and resilience-oriented, and focused on meeting or exceeding the service and support needs of individuals and families

Outcome: Ideal Behavioral Health System

Figure 10. The Ideal Doña Ana County Behavioral Health System in 2025



Outcome: LC3 Game Changer Action Teams & Strategies





BFFs!

Announcing the newest
power couple on the block
Unite Us & LC3!

Introducing the... LC3 Client Advocacy & Access Action Team Pilot Project

2022-2025 Impact: Increase the number of peer support workers, navigators and/or community workers, and pilot a centralized communications database providing real-time information about a person in the behavioral health system.



Paul Dulin, Action Team Co-Chair
Community Service Corps

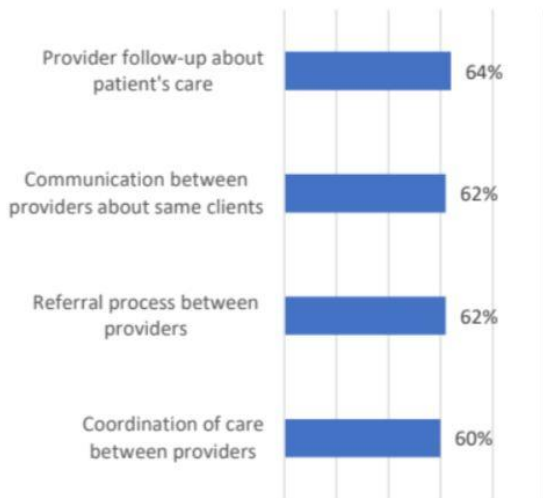


Paul Ford, NREMT-P
Las Cruces Fire Department
Mobile Integrated Healthcare

Why? Community survey data revealed gap in coordination of care between providers

Existing Behavioral Health System

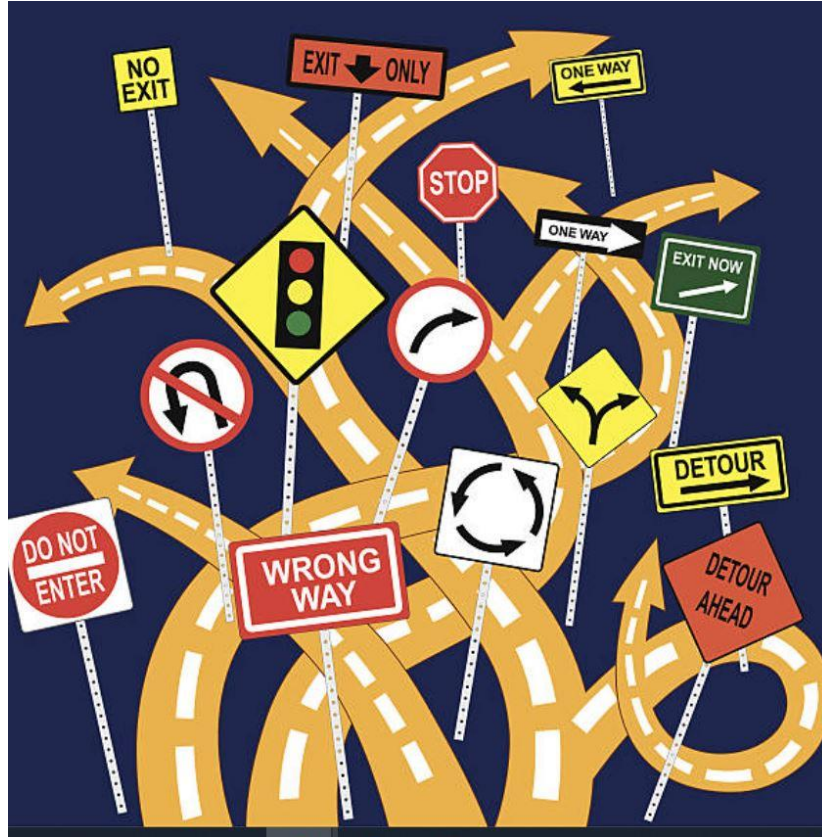
Percent of survey respondents who responded that these areas are "Poor" or "Fair":



Ideal Behavioral Health System in Doña Ana County CURRENT STATE

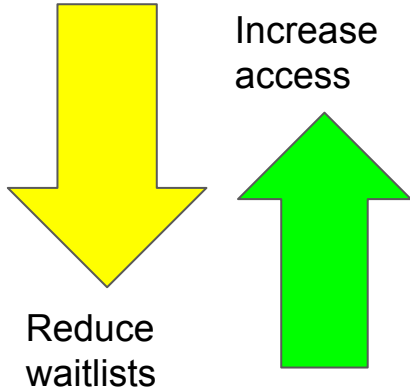


The data is telling us how difficult it is to navigate the BH system



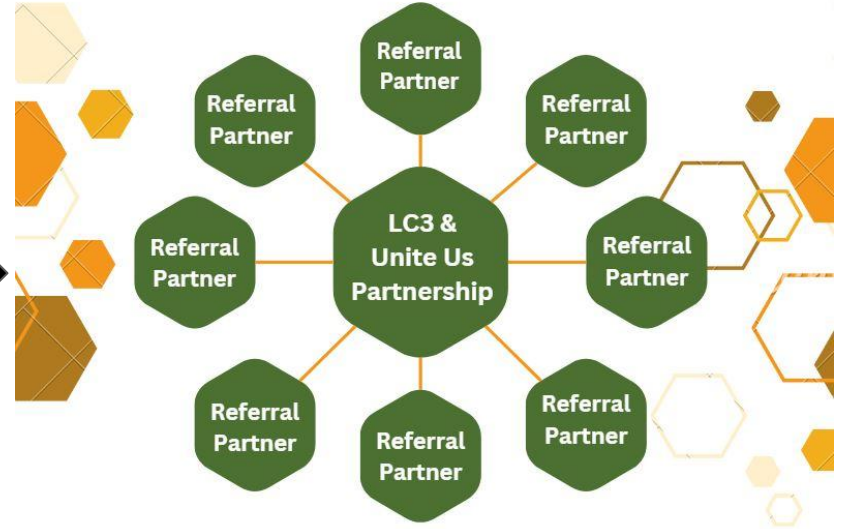
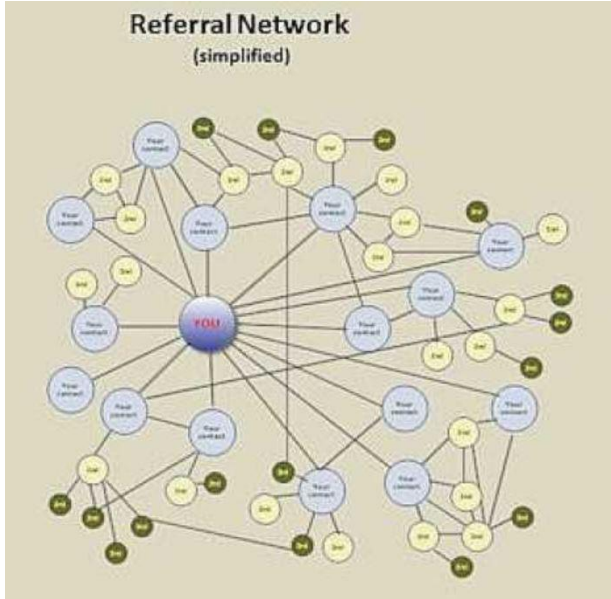
What? Referral Network to a Referral Community

GOAL



Intentional creation of providers referring in real-time to increase client navigation in the BH system

What? Referral Network to a Referral Community



Who? Referral Network to a Referral Community

- Open to existing and new providers in the Unite Us Network
- Shared data collection (SDoH screening)
- No financial cost to join - no annual dues or fees
- Training in one place (potential CEUs)
- Discharge planners & referral staff in the same room
- Building community & strengthening relationships

Potential Timeline:

Early April - Info sessions & recruitment

Mid-April - Onboarding & registration

Early May - Training sessions

Mid-May/Early June - Launch LC3 Pilot Project

June-October - Implementation of referrals

Contact Information

Rose Ann Vasquez, LC3 Collaborative Coordinator, FYI+
rvasquez@fyinm.org

Shannon Hernadnez, LC3 community Organizer, FYI+
shhernandez@fyinm.org

LC3 webpage: www.healthypasodelnorte.org/lc3

FYI+ website: www.fyiplusnm.org



FAMILIES & YOUTH
INNOVATIONS PLUS

*Thank
you!*