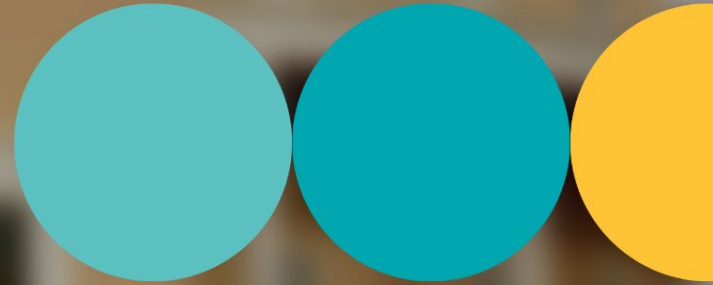




**LC3 Behavioral Health Collaborative**



Building the Ideal Behavioral Health System Together

# LC3 Monthly General Meeting

Hybrid 1.16.2024

January 16th, 2024 - FYI+ (Solano)

Powered By: **FYI+**

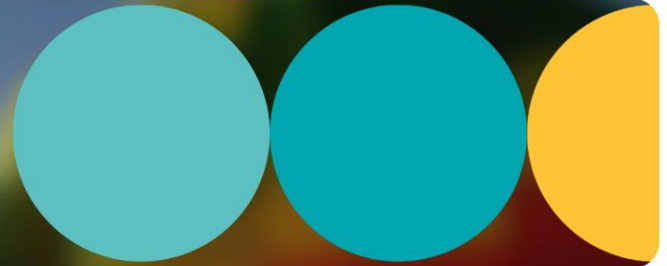
# *Land Acknowledgment Statement*

Today, In Las Cruces, New Mexico

**We** are on the ancestral and current homelands of the **Warm Springs Apache of the Chiricahua Apache Nation, the Mescalero Apache, the Piro, Manso, Tigua, Tortugas, Pueblo, and the Mexica.** We are in the Chihuahua Desert below the Organ Mountains and along the Rio Grande River, the lands and waters that sustain us. We acknowledge these lands and encourage you to learn more about and support the work of their original and current caretakers.



Behavioral Health  
Collaborative



## *The Agenda:*

Time Slots:

Agenda Topic

1130-1145a

Welcome & Recaps!

1145a-12p

A Message & Presentation: Doña Ana County's Sergeant John Signore: First Responder Conference

12p - 12:45p

988 Presentation with Jess Spohn of Vibrant Emotional Health

1245p - 1p

Wrap-up & Community Announcements



# Meet the Team: LC3 & ICS



**Tenika**

Sosa-Gonzalez,  
Director of  
Community  
Solutions & Impact  
She, Her, Hers



**Logan**

Howard,  
Manager of  
Community  
Impact  
He, Him, His



**Javier**

Guerrero,  
ICS Community  
Coordinator  
He, Him, His



**Deandra**

Rodriguez,  
ICS Community  
Coordinator  
She, Her, Hers

**LC3 Meets every 3rd Tuesday of the month from 11:30am-1pm  
Hybrid (Zoom) & in-person FYI+, 1320 S Solano Drive Las Cruces NM**

# Meet the Team: Our Interns



**Ahmed**

Mohammed, M.D.  
FYI+ Intern  
NMSU MPH/MSW

He, Him, His



**Cecilia**

Mendez,  
FYI+ Intern  
NMSU MPH/MSW

She, Her, Hers



**Katie**

McPeck,  
FYI+ Intern  
NMSU BSW

She, Her, Hers

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# ***WHAT IS ICS?***

## ***INNOVATIVE COMMUNITY SERVICES***



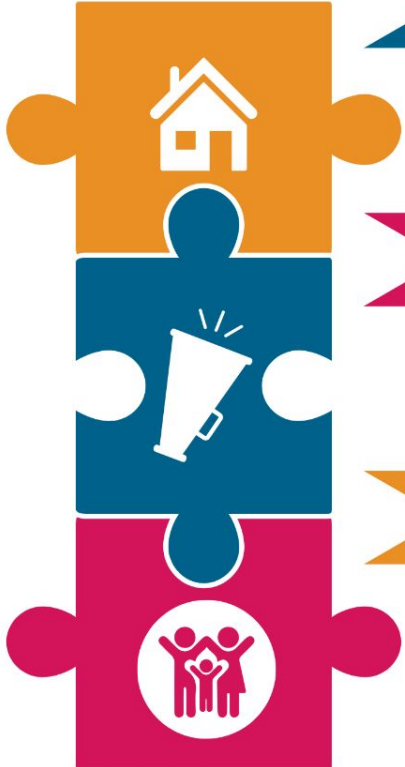
***ICS (INNOVATIVE COMMUNITY SERVICES) IS A DIVISION WITHIN FYI+. WE FOCUS ON SYSTEM FOCUSED SOLUTIONS WITHIN OUR COMMUNITY AND REGION DOWN HERE IN SOUTHWEST NEW MEXICO. WE ARE THOUGHT LEADERS, CONVENERS, STRATEGISTS, ADVOCATES AND PROJECT COORDINATORS. WE LEAD VARIOUS PROGRAMS AND INITIATIVES BRINGING STAKEHOLDERS TOGETHER TO SOLVE SYSTEMIC ISSUES AT COMPLEX SOCIAL JUSTICE INTERSECTIONS. LC3 HAS NOW BEEN INCLUDED UNDER ICS.***

***FAMILIES AND YOUTH INNOVATIONS PLUS (FYI+) HAS BEEN A RELIABLE REGIONAL PARTNER IN BEHAVIORAL HEALTH SYSTEMS AND A MAJOR PROVIDER OF VITAL YOUTH AND FAMILY SERVICES IN SOUTHERN NEW MEXICO FOR 42 YEARS.***





# ***GAME CHANGER STRATEGIES***



## **Supportive Housing**

LC3 Collaborative will ensure integrated housing and community supports will advance better outcomes for behavioral health clients.

**2022-2025 Impact:** Build an integrated community approach to affordable, supportive, transitional and long-term housing for behavioral health clients living with serious mental illness and interacting with the judicial system.

## **Advocacy & Access**

LC3 Collaborative will seek to increase access and engage client advocates to support an integrated service support journey for behavioral health clients.

**2022-2025 Impact:** Increase the number of peer support workers, navigators and/or community workers, and pilot a centralized communications database providing real-time information about a person in the behavioral health system.

## **Children & Families**

LC3 Collaborative will collaborate with educational and service provider partners to ensure children and their families have access to integrated behavioral health services.

**2022-2025 Impact:** Increase coordination of treatment and care plans for clients resulting in better continuity of care.



**LC3**

## ***Our Vision***



**To build a behavioral health system that is inclusive, organized, centered on the individual and family, and is committed to advocating for and providing comprehensive mental health and substance use disorder services for people across Doña Ana County, New Mexico.**





# 2024 LC3 BOARD



**Melissa  
Ontiveros**  
CAA SNM  
2020-2026



**Lesley King-  
Steward**  
Mesilla Valley Hospital  
2023-2026



**Montavis Price**  
Veterans Association  
2024-2027



**Paul Ford**  
LCFD  
2020-2026



**Julie Molina**  
FYI+  
2020-2026



**Sherri Rhoten**  
NAMI-SNM  
2024-2027



**Kristin Drake**  
Peak Behavioral Health  
2022-2026



**Marianne  
Hernandez**  
CYFD  
2020-2026



**Carol Kane**  
Oxford House  
2024-2027

# 2024 LC3 MONTHLY SCHEDULE

**JAN**

**General Meetings:**  
1.16.24  
(Tuesday;1130a-1p)

**FEB**

**General Meetings:**  
2.20.24  
(Tuesday;1130a-1p)

**MAR**

**General Meetings:**  
3.19.24  
(Tuesday;1130a-1p)

**APR**

**General Meetings:**  
4.16.24  
(Tuesday;1130a-1p)

**MAY**

**General Meetings:**  
5.21.24  
(Tuesday;1130a-1p)

**JUN**

**General Meetings:**  
6.18.24  
(Tuesday;1130a-1p)

**JUL**

**General Meetings:**  
7.16.24  
(Tuesday;1130a-1p)

**AUG**

**General Meetings:**  
8.20.24  
(Tuesday;1130a-1p)

**SEPT**

**General Meetings:**  
9.17.24  
(Tuesday;1130a-1p)

**OCT**

**General Meetings:**  
10.15.24  
(Tuesday;1130a-1p)

**NOV**

**General Meetings:**  
11.19.24  
(Tuesday;1130a-1p)

**DEC**

**General Meetings:**  
LC3 Annual Meeting  
(Date TBD)

\*PLEASE NOTE THAT EVENTS AND DATES ARE SUBJECT TO CHANGE AND UPDATES WILL BE SENT OUT AS THE YEAR GOES ON\*  
\*SEPERATE EVENT AND TRAINING SCHEDULE WILL BE COMING SOON TO YOUR INBOX!







# Video Coming Soon!



STAY TUNED!





# Guest Speaker

## Doña Ana County Sheriff's Office



**Sergeant John Signore**

*He, Him, His*

*Originally from Boston Massachusetts, and the proud father of two adult children and grandson.*

*“I moved to Las Cruces in 2007 and have worked for the Dona Ana County Sheriff's Office for 16 years. Aside from working Patrol Operation for most of those years, I have also been on the hostage negotiation team as well as a Field Training Officer.*

*In January 2023, I took the position of the Crisis Intervention Training /Wellness Sergeant based out of our Motel Blvd office. I am a leader on our in house DASO PEER Support Team, Crisis Intervention De-brief Team and assist with other wellness programs for DASO. I am part of the Sequential Intercept Model Task Force which was established in 2002. I am also a certified Crisis Intervention Training Instructor for all DASO sworn Law Enforcement personnel.”*





**Registration is now open!**

**The Dona Ana County Sheriff's Office is hosting the 1st Responder Mental Health & Wellness Conference March 7th – 8th , 2024 in El Paso. (Texas and NMLEA Accredited).**

**1st Responder Conferences is committed to the emotional, physical, and overall well-being of public safety professionals, and work with leaders in the public safety professions to make this possible.**

**Our two-day multifaceted training and networking events are for all 1st Responders, Police, Fire, EMS, Dispatchers, Military/Veterans, Probation/Parole, Corrections, Coroners, Chaplains, Retired First Responders, Spouses, Professional staff, Clinicians, and all those who work in or around the Public Safety field.**

**Below you will find the basic information letter and conference flyer with registration links and information on the other speakers.**

**Please take the opportunity to review the Basic Information Letter where you can find the registration as well as other endorsing and sponsoring tools if you wish to have more involvement and benefits for your agency**

**Also see 1st Responder Conferences at website <http://www.1strc.org/>**

**There will be two days of speakers and networking along with additional resource booths surrounding the event. Continental breakfast and lunch for two days will be included along with a networking social the first evening.**

**We hope you have the opportunity to attend and take some wellness tools back to your agency.**



# Guest Speaker

## Vibrant Emotional Health



*Jess Spohn currently serves as the MCT Program Manager for Vibrant Emotional Health's Crisis Continuum department and focuses on expanding equitable access to Mobile Crisis and Alternative Response teams by 988 Lifeline Centers across the states and territories for intersecting populations. Jess identifies as nonbinary, queer, and neurosparkly, using they/them pronouns or their name. They practice with independent licensure in New Mexico for Social Work and Addictions Counseling, hold Master's degrees in Public Health and Social Work, and will graduate with a Doctorate of Social Work from Simmons University in 2025. Jess has over a decade of experience in behavioural health settings with a variety of identities. Jess specializes in leadership and supervision, crisis care, addictions, LGBTQIA+, and severe mental illness.*

**Jess Spohn**

***They, Them, Theirs***

**Vibrant**  
Emotional Health

**988** SUICIDE & CRISIS  
LIFELINE

**FYI+**

**LC3**



# 988: National Data & Crisis Continuum Updates

Presented by: Jess Spohn, LCSW, LADAC, MPH

12/12/2023

# Disclaimer Statement

*Funding for this presentation was made possible (in part) by SAMHSA. The views expressed in written materials or publications and by speakers and moderators do not necessarily reflect the official policies of the Department of Health and Human Services, nor does the mention of trade names, commercial practices, or organizations imply endorsement by the U.S. Government.*



## Agenda:

- Overview of Vibrant & 988
- National 988 Data & Statistics
  - 988 Subnetworks
- Crisis Continuum
  - 911 Engagement
  - Mobile Crisis Teams (MCT)
- Q&A

# Who is Vibrant Emotional Health?

- National nonprofit
- Previously known as the Mental Health Association of NYC
- Operates:
  - 988 Suicide & Crisis Lifeline, formerly the National Suicide Prevention Lifeline
  - Disaster Distress Helpline
  - NFL Lifeline
  - NY: BRAVEline, HOPEline, & others

# What is 988?

- A result of the *National Suicide Hotline Designation Act of 2020*, 988 launched in July 2022
- The 988 Suicide & Crisis Lifeline provides free and confidential emotional support to people in crisis or emotional distress 24/7 across the US States and Territories
  - “988 is designated as the universal telephone number within the United States for the purpose of the national suicide prevention and mental health crisis hotline system operated through the National Suicide Prevention Lifeline.”
  - Individuals of any age can call, text, or chat trained crisis counselors
- Administered by Vibrant Emotional Health & funded by the Substance Abuse and Mental Health Services Administration (SAMHSA)



# 988 Suicide & Crisis Lifeline

- Currently, there are over 210 independently operated Lifeline Contact Centers across the US, covering all states and territories
- Centers can take calls, texts, chats, or a combination of the three
  - Backup Centers
  - Connected according to care seeker's area code
- Four subnetworks:
  - Press 1 for Veterans
  - Press 2 for Spanish
  - Press 3 for LGBTQI+ Youth (ages 25 & under)
  - Press 4 for Native & Strong (WA state only, pilot)
- ASL services for people who are Deaf and Hard of Hearing

# 988 National Data & Statistics

- In the first year of 988 (July 2022-June 2023):
  - **5 million contacts answered** (increase of 2M contacts from previous year)
  - Wait times reduced from 2 minutes and 39 seconds to **41 seconds**
  - Change in volume of contacts received:
    - **Calls:** 46% increase
    - **Chats:** 141% increase
    - **Texts:** 1,135% increase

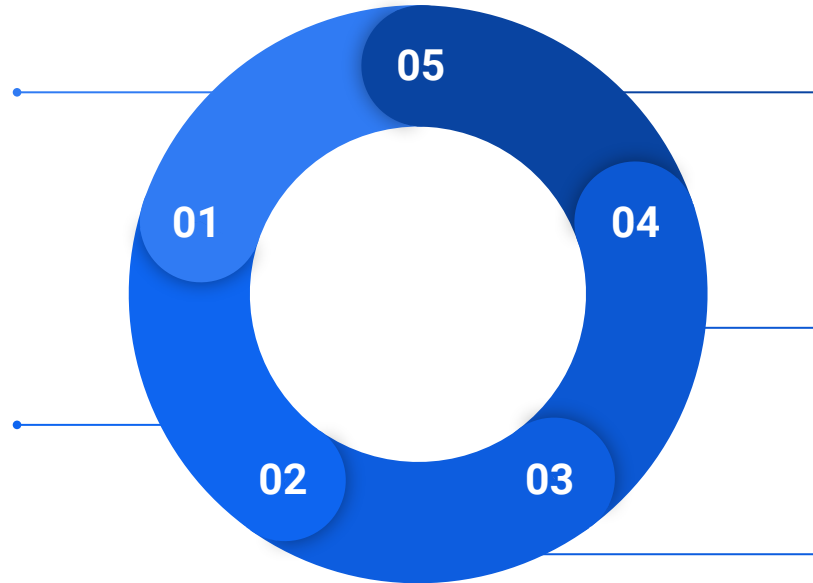
# Vibrant's Crisis Continuum Goals

## Minimize [re] traumatization of the individual in crisis

Encouraging trauma-responsive community interventions that are the least-restrictive option, including: avoiding law enforcement interaction where possible, emphasizing informed consent, and empowered/participatory decision-making

## 988/911 Engagement

Working with local law enforcement agencies, public safety answering points (PSAPs), and 988 Contact Centers on exploring 911 diversion programs and other forms of collaboration through practice models, formalized agreements, and strengths & challenges.



## Inclusive of diverse identities, experiences, and perspectives

Intentionally ensuring active, early and ongoing inclusion of a variety of voices and ideologies in our processes and objectives. Constant reflection of positionality and power dynamics in all invited spaces.

## Development of promising models and trainings

Serving as subject matter experts to facilitate and create standards of practice, guidance documents, templates, trainings, and service delivery frameworks that are transferable to any community and situation.

## Strong collaboration and clear communication with external & internal partners

We love to collaborate and work together to provide the most consistent and best quality services to individuals in crisis!



# Current Initiatives within 911 Engagement

1

## 988-911 Collaboration Community of Practice

Focuses on fostering collaboration between both entities crisis response system to increase holistic access to care.

2

## 911 Call Diversion

Providing technical assistance to 988 Lifeline Centers who have identified wanting to create a diversion program in their community.

3

## MOU Support

Aligned with the requirements of Vibrant's Suicide Safety Policy, 911 Engagement provides support on building formal relationships with PSAPs.

4

## 988-911 Collaboration Meetings

In partnership with SAMHSA and the Department of Transportation, 911 Engagement joins weekly meetings to discuss the landscape and support our EMS, Fire, and 911 partners.

# Mobile Crisis Efforts Nationwide

- Working with 988 Contact Centers and their local crisis response teams
- Goal to expand equitable access to MCT services via 988 Contact Centers for individuals experiencing crisis nationwide
- Building and strengthening formalized relationships between 988 and MCTs
- *988 Contact Center & MCT Connections Summit* held on December 6-7, 2023 in Rockville, MD
  - Summit purpose & objectives
  - Number of states represented & diverse agency affiliations
  - Highlights of activities and discussion topics

**Questions?**

**Thank you!**

Jess Spohn, Program Manager (MCT)

[jspohn@vibrant.org](mailto:jspohn@vibrant.org)



# A Quick Message from:



***Sherri Rhoten***

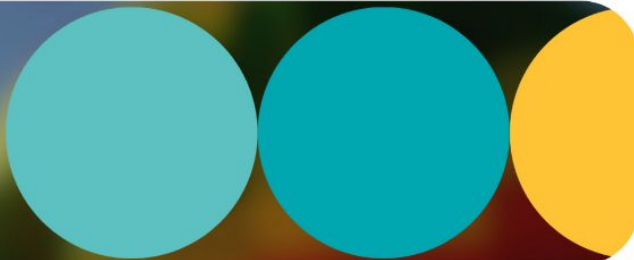
***LC3 - Board Member***

***Executive Director***

***NAMI-SNM***



# Behavioral Health Collaborative



**Next LC3 General Meeting:** **WHEN:** Tuesday, February 20, 2024

**WHERE:** 1320 S Solano Dr, Las Cruces NM 88001



**CONTACT INFO:**

**JAVIER GUERRERO**

HE, HIM, HIS

ICS COMMUNITY COORDINATOR, FYI+



**EMAIL: JGUERRERO@FYINM.ORG**



**OFFICE: 575-202-6987**



**Want to be added to our mailing list? Sign up at: [www.tinyurl.com/LC3ML](http://www.tinyurl.com/LC3ML)**

**RSVP For February's LC3 Public General Meeting at [www.tinyurl.com/LC3GENFEB](http://www.tinyurl.com/LC3GENFEB)**

**Thank You!**



*Happy and New Year!*

**From your friends at LC3**