

Verbal Intervention Training



PROVIDED BY THE NATIONAL
LATINO BEHAVIORAL HEALTH
ASSOCIATION

SPONSORED BY LC3

4 CEUS

ENGLISH
VIRTUAL SESSION:
11.20.2024
9AM-1PM

RSVP REQUIRED - SPOTS LIMITED

VIRTUAL VIA ZOOM - 4 HOURS: 4 CEUS

WEDNESDAY

NOV 20

9A-1P (ENGLISH SESSION)

RSVP AT
[WWW.TINYURL.COM/
LC3TRAININGS](http://WWW.TINYURL.COM/LC3TRAININGS) OR
SCAN QR CODE
SPANISH SESSION
AVAILABLE



About the Training

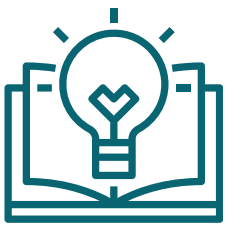
VERBAL INTERVENTION TRAINING EQUIPS INDIVIDUALS WITH COMMUNICATION TECHNIQUES TO DE-ESCALATE CONFLICTS, MANAGE CRISES, AND PROVIDE SUPPORT EFFECTIVELY THROUGH DIALOGUE, EMPATHY, ACTIVE LISTENING, AND NON-VIOLENT COMMUNICATION STRATEGIES.

About the Trainer



ANAHÍ MORGAN (SHE, HERS)

ANAHÍ MORGAN IS A PROUD MEXICAN AMERICAN THAT WAS BORN AND RAISED IN YUMA, ARIZONA. HER PASSION TO SERVE THE LIMITED ENGLISH PROFICIENT COMMUNITIES ENCOURAGED HER TO PURSUE A BS IN PUBLIC HEALTH AND A BA IN SPANISH TRANSLATION AND INTERPRETATION. MRS. MORGAN IS A DEDICATED PROFESSIONAL WITH EXTENSIVE EXPERIENCE IN PATIENT RETENTION, COMMUNITY HEALTH EDUCATION, AND TRANSLATION AND INTERPRETATION. CURRENTLY, SHE SERVES AS THE SENIOR EIS RETENTION COORDINATOR AT THE UNIVERSITY OF ARIZONA'S PETERSEN HIV CLINICS, WHERE SHE FOCUSES ON PATIENT RETENTION FOR PEOPLE LIVING WITH HIV. SHE PROVIDES CRITICAL OUTREACH AND RE-ENGAGEMENT STRATEGIES, ESPECIALLY FOR AT-RISK INDIVIDUALS AND MONOLINGUAL SPANISH SPEAKERS. MRS. MORGAN ALSO WORKS WITH THE NATIONAL LATINO BEHAVIORAL HEALTH ASSOCIATION, TRAINING HUNDREDS OF PROVIDERS AND COMMUNITY MEMBERS ON BEHAVIORAL HEALTH INTERPRETATION, SUICIDE PREVENTION, AND OTHER PUBLIC HEALTH INITIATIVES IN BOTH ENGLISH AND SPANISH. HER PREVIOUS ROLE AS PROJECT COORDINATOR AT AMISTADES, INC. HIGHLIGHTED HER COMMITMENT TO YOUTH AND FAMILY SUPPORT THROUGH CURRICULUM DEVELOPMENT, BILINGUAL RESOURCE CREATION, AND GRANT WRITING FOR COMMUNITY PROGRAMS. MRS. MORGAN'S EXPERTISE LIES IN BRIDGING CULTURAL UNDERSTANDING AND HEALTHCARE ACCESSIBILITY, MAKING HER A VALUABLE ADVOCATE AND RESOURCE FOR UNDERSERVED COMMUNITIES.



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